



## ILLINOIS HOSPITAL ASSOCIATION

*“Proactive Connections”  
Lessons Learned From Mt. Sinai’s experience  
With the California Nurses Association*

**November 5 & 7, 2007  
Naperville/Springfield**

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| <b>8:00 – 8:30 a.m.</b>   | <b>Registration</b>  |
| <b>8:30 – 8:45 a.m.</b>   | <b>Opening Remarks</b> <ul style="list-style-type: none"><li>• Cathy Grossi, Assistant Vice President, Health Policy &amp; Regulation, Illinois Hospital Association</li></ul>                             |
| <b>8:45 – 9:15 a.m.</b>   | <b>Issue Overview</b> <ul style="list-style-type: none"><li>• Bruce Stickler, Partner, Drinker Biddle Gardner Carton</li></ul>   |
| <b>9:15 – 9:45 a.m.</b>   | <b>Turning a Negative into a Positive: Strategies that Sustain Beyond a Campaign – the Mt. Sinai Experience</b> <ul style="list-style-type: none"><li>• Lisa McKnight, Vice President, Nyhart HR</li></ul> |
| <b>9:45 – 10:00 a.m.</b>  | <b>Break</b>   |
| <b>10:00 – 11:00 a.m.</b> | <b>Skills, Strategies &amp; Partnerships with Employees – A Practical Guide to Success</b> <ul style="list-style-type: none"><li>• Leslie R. King, Senior Vice President, Nyhart HR</li></ul>              |
| <b>11:00 – 11:30 a.m.</b> | <b>Legal Trends and Implications</b> <ul style="list-style-type: none"><li>• Stephanie Dodge Gournis, Partner, Drinker Biddle Gardner Carton</li></ul>   |
| <b>11:30 – 12:00 p.m.</b> | <b>New Board Strategies to Effectuate Positive Employee Relations and Patient Satisfaction</b> <ul style="list-style-type: none"><li>• Bruce Stickler, Partner, Drinker Biddle Gardner Carton</li></ul>    |