

**Contract Managers:**

Please share the message below with your providers, for distribution to consumers. It is recommended that notice of this teleconference be handed to and mentioned verbally to all consumers. Thank You!

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**Communication Alert:**

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The following materials for the 7/31/08 Statewide Call-In are attached:

- 1) Consumer Education. Transitioning into Independent Living - Permanent Supportive Housing (powerpoint slides in pdf document)
- 2) Sign-In Sheet (for CEU's)
- 3) Moderated Conference Call Instructions (revised)

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**TO ALL PERSONS LIVING WITH MENTAL ILLNESSES (CONSUMERS OF MH SERVICES):**

**YOU ARE INVITED !!!!!**

This call is for you! Specific information relative to consumers of mental health services! This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health
- ask your questions directly
- express your thoughts, concerns, comments, and suggestions directly

**PLEASE NOTE:** Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input. Staff are encouraged to participate in the "Grapevine Calls," which are held quarterly for providers and other stakeholders and are designed to meet your educational needs in this time of transition.

**CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN**

Please plan to join in on July 31st for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

**DATE:** July 31, 2008

**TIME:** 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per

audioconferencing regulations]

**TOPIC:** "Transitioning into Independent Living: Permanent Supportive Housing"

**SPEAKERS:** Lindsay Huth, DMH Statewide Housing Coordinator; Ruth Hibbard-Anderson, DMH, Region 4 Housing Coordinator

**STAFF FOR Q&A:** Lindsay Huth, Ruth Hibbard-Anderson, Nanette Larson, Robert Vyverberg

**HANDOUTS:** Presentation Handouts are attached.

**HOW TO PARTICIPATE:**

Primary Dial-In: 1 (800) 559-2403  
Alternate Dial-In: 1 (847) 619-6534

Please be prepared to provide the following information to gain access to your audio conference call:

Confirmation Number: 22235992

Host Name: Nanette Larson

Company: State of Illinois

Meeting Title: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

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