

WEBINAR: THE JOINT COMMISSION TRACER METHODOLOGY: AN UPDATE (T2700)

September 22, 2011 ~ 9:00 – 10:30 a.m. CST

*Webinars are relatively short (1 to 2 hours), live, interactive presentations using the Internet and telephone conferencing lines. Each registration is entitled to **One** dial-in and **One** Internet connection. If you have a projector connected to the Internet and a speakerphone, your whole team can attend for the price of one! **The price quoted is per connection.** Once you register for the Webinar, we will send you a Dial-in-Number, Login URL and the Participant Entry Code to be used for the webinar. It is that simple.*

Program Description

The Joint Commission has announced that more records will be reviewed in 2011 related to tracers. The surveyors must review a minimum of 30 patient records or ten (10) percent of average daily census (ADC), whichever is greater. Surveyors will review at least 20 records for small general hospitals with ADC of less than 20. The small hospital exception does not apply to specialty hospitals. Practicing tracers are a great way to prepare for surveys. Tracers are integral to the on-site survey process and are often referred to as the corner stone of the Joint Commission's survey. Tracers can also give you information that will enhance patient safety and improve clinical outcomes. It will also help with CMS hospital conditions of participation compliance. Learn strategies from an expert to ensure compliance with these standards.

Objectives:

At the completion of this program, the participants will be able to:

1. Describe the different tracers that may be discussed during a Joint Commission survey such as surgery, anesthesia, rehab, tissue, storage, and respiratory care.
2. Discuss what is covered during the medication management tracer.
3. List the issues with individual patient tracers, such as waived testing, organ donation, discharge planning, and patient flow.

Program Topics:

- Introduction to tracer methodology
- Tracer data collection forms
- Role of tracers in accreditation process
- Using tracers for continuous system improvement
- Individual tracers
 - Complaint resolution
 - Patient centered care
 - Contract services tracer
 - Organ procurement
 - Patient rights
 - Tissue storage and issuance
 - Organ procurement
 - Discharge planning
 - Radiology
 - Hand hygiene
 - Discharge instructions
 - Performance improvement
 - Rehab
 - Radiology and nuclear medicine
 - Staffing
 - Medicare record
 - Waived lab testing
 - Respiratory care
 - Surgery and anesthesia
 - H&P, orders for care, anesthesia recovery, and documentation requirements, CMS anesthesia changes
 - Respiratory care
 - Emergency services
 - Transplant safety
 - Food and dietetic services
- Program specific tracer
 - Patient flow
 - Suicide prevention
 - Laboratory integration
- EOC session with emergency management tracer
- System Tracers
 - Data management
 - Infection control
 - Medication management
 - Medical staff credentialing and privileging
 - Other current topics of interest to the organization

Target Audience: CEO, COO, CMO, CNO, The Joint Commission Coordinators, CMS Regulatory Officers, Pharmacists, Performance Improvement Directors, Risk Managers, Safety Officers, Consumer Advocates, and Compliance Officers

Speaker: Sue Dill Calloway, RN, MSN, JD, Medical Legal Consultant, Dublin, Ohio. Sue Dill Calloway is a nurse attorney and consultant. She was the director of hospital patient safety for The Doctors' Company. She has done many educational programs for nurses, physicians, and other health care providers. Sue has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management, and patient safety.

***The speaker has no real or perceived conflicts of interest that relate to this presentation and there will be no discussion of unlabeled uses of drugs/devices.**

Information and materials conveyed at programs are provided by the speakers and do not constitute the advice or opinion of IHREF or IHA. Specific legal or other professional assistance should be obtained before relying on information conveyed to general audiences.

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Program Code: 3-844.11

Per Connection: IHA Members..... \$185.00

Non-IHA Members..... \$260.00

Program Fee: *The cost of the program is PER CONNECTION, not per person.*

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E-Mail (*required*): _____

Hospital/Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Charge \$ _____ to my: Visa MasterCard American Express Discover

Account # _____ Expiration Date _____

Print name as it appears on card _____ Authorized Signature _____

MAIL: Mail Registration form with payment to: **IHREF, 35178 Eagle Way, Chicago, IL 60678-1351**

Make check payable to: **IHREF** (Illinois Hospital Research and Educational Foundation)

Please remember to allow 7 mailing days. Registration forms will not be accepted without payment.

FAX: Fax form with credit card information to: **630-276-5509**

REGISTER ON-LINE: <https://ihref.ihatoday.org> - Email address & Credit Card are required.

QUESTIONS: Contact Lorri at lyanecek@ihastaff.org or 630-276-5440

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